1. Policy

1.1 Smart City Vocational College complies with the requirements of Clause 23 of Schedule 1A of the Act and the Australian Privacy Principles set out in the Privacy Act 1988 in relation to the collection of information relating to all Learners.

1.2 Smart City Vocational College allows a learner to apply for and receive a copy of the VET personal information that the provider holds in relation to that learner.

Collection of information:

1.3 Personal information will not be collected unless:

- the information is collected for a purpose directly related to learners; and
- the collection of the information is necessary for or directly related to that purpose.

1.4 Personal information will not be collected by unlawful or unfair means.

1.5 Where personal information is collected for inclusion in a record or in a generally available publication, Smart City Vocational College will take reasonable steps to ensure that, before the information is collected or, if that is not practicable, as soon as practicable after the information is collected, the learner concerned is generally aware of:

- the purpose for which the information is being collected;
- if the collection of the information is authorised or required by or under law the fact that the collection of the information is so authorised or required; and
- with whom the information may be shared (such as the Australian Government or Tuition Assurance Scheme).
1.6 Where Smart City Vocational College solicits and collects personal information for inclusion in a record or in a generally available publication it will take reasonable steps to ensure that:

- the information collected is relevant to that purpose and is up to date and complete; and
- the collection of the information does not intrude to an unreasonable extent upon the personal affairs of the Learner.

Storage and security of personal information:

1.7 Smart City Vocational College will ensure:

- that the record is protected, by such security safeguards as it is reasonable in the circumstances to take, against loss, against unauthorised access, use, modification or disclosure, and against other misuse; and
- that if it is necessary for the record to be given to a person in connection with the provision of a service to the VET Provider, everything reasonably within the power of the VET Provider will be done to prevent unauthorised use or disclosure of information contained in the record.

1.8 Smart City Vocational College will maintain a record setting out:

- the nature of the records of personal information kept by or on behalf of the record-keeper;
- the purpose for which each type of record is kept;
- the classes of individuals about whom records are kept;
- the period for which each type of record is kept;
- the persons who are entitled to have access to personal information contained in the records and the conditions under which they are entitled to have that access; and
- the steps that should be taken by persons wishing to obtain access to that information.

1.9 Smart City Vocational College will not use the information without taking reasonable steps to ensure that, having regard to the purpose for which the information is proposed to be used, the information is accurate, up to date and complete. The VET Provider will not use the information except for a purpose to which the information is relevant.
Disclosure:

1.10 Smart City Vocational College will not disclose the information to a person, body or agency (other than the individual concerned) unless:

- the individual concerned is reasonably likely to have been aware that information of that kind is usually passed to that person, body or agency;
- the individual concerned has consented to the disclosure;
- The VET Provider believes on reasonable grounds that the disclosure is necessary to prevent or lessen a serious and imminent threat to the life or health of the Learner or of another person;
- the disclosure is required or authorised by or under law; or
- the disclosure is reasonably necessary for the enforcement of the criminal law or of a law imposing a pecuniary penalty, or for the protection of the public revenue.

1.11 Where personal information is disclosed for the purposes of enforcement of the criminal law or of a law imposing a pecuniary penalty, or for the purpose of the protection of the public revenue, the record-keeper shall include in the record containing that information a note of the disclosure.

1.12 A person, body or agency to whom personal information is disclosed will not use or disclose the information for a purpose other than the purpose for which the information was given to the person, body or agency.

2. Scope

This policy applies across Smart City Vocational College and all its related training operations.

3. Definitions

All definitions are detailed in the Glossary contained at the back of the Policy and Procedure Manual.

The Act refers to the Higher Education Support Act 2003

Learner/s refers to all persons enrolled in a unit of study who are, or would be entitled to VET FEE-HELP assistance under clause 43 of Schedule 1A of the Act; and
Potential Learners refers to all persons seeking to enrol in a VET unit of study that meets the course requirements under sub clause 45(1) of Schedule 1A of the Act and who are, or would be, entitled to VET FEE-HELP assistance under clause 43 of Schedule 1A of the Act.

4. References
Standards for Registered Training Organisations (RTOs) 2015
Standard 4 – Clause 4.1
Standard 5 – Clause 5.2

5. Supporting Documentation

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